



Potential Discussion Questions

Medical Appointments

1. Have you tried telehealth appointments? If yes, what were the pros and cons?
2. What are some reasons you would hesitate to do a telehealth visit? (Ex: privacy in the home, not sufficient technology support, lack of equipment, prefer in person)
3. What can you do to address with your telehealth visit concerns?
4. During the pandemic, are you continuing your routine wellness exams such as colonoscopies, mammograms and heart stress tests? Why or why not?
5. Do you know the best way to communicate with your doctor's office for questions about refills and other concerns?
6. What's the most challenging issue you have during medical appointments - whether it's telehealth or in person?
7. Do you have a good system for tracking your doctor's appointments and for following up on next actions?